

## **FREQUENTLY ASKED QUESTIONS**

1. How does the academic year work at the NMU?

*Our academic year consists of two semesters. The 1<sup>st</sup> academic semester runs from March 2021 until July, with the 2<sup>nd</sup> semester starting towards the end of July until the end of November..*

2. Where do lectures take place?

*Due to the COVID pandemic, most of your lectures will take place online. Students are required to familiarise themselves with the operation of the MOODLE sites. Please follow the HOW TO link on this app in order to access a video tutorial on how to use the MOODLE site.*

3. What happens if I should fail a module?

*Should a student fail a module, then he/she will be required to repeat the subject in the following academic year, which may cause timetable clashes. The Faculty has official requirements for readmission, eg number of completed credits after one year, two years of study etc. These requirements appear in the 2020 Faculty General Prospectus. Be advised that should a student not meet these requirements, then he/she could be excluded from reregistering for the programme.*

4. Are textbooks provided?

*No, textbooks are not provided. These need to be purchased. Textbooks can be purchased from Van Schaik Bookstore in the Student Village or at the bookshop on the 2<sup>nd</sup> Avenue and Missionvale Campuses, REHAB BOOKS is also situated on all campuses.*

5. What should students provide other than text books?

*Normal stationary (writing pads, files etc). It is likely that your studies will also require that you have a calculator with certain required functions. Please make sure you buy the correct one. It is also strongly suggested that you have access to a personal computer.*

6. Are progress reports handed out at the end of each term?

*No, progress reports are not handed out to students at the end of each term. A notice of results is sent to each student after the May/June and October examinations are written. Regular updates of marks of tests written can be obtained from the university website.*

7. What will be expected of students?

*Students should attend all online classes as an absolute requirement. Furthermore, self or independent study is an integral element of university study and, in addition to your normal self-study, assignments are given regularly to students to complete. It is the responsibility of the student to ensure that they apply themselves and comply with requirements such as submitting assignments.*

**(Students MUST download learning material from MOODLE)**

8. Who do I contact if I have a problem?

*The University is serious and committed to assist you and has a wide range of support services available, including specialized students and counselling services. Your lecturers and Head of Department are available as a 1<sup>st</sup> port-of-call. If they cannot personally assist you, they will be able to direct you to the appropriate office.*

9. Will I be getting homework to do after class and who will check that the homework is done?

*Yes – homework and assignments are given regularly to the students to complete. In fact, the bulk of your learning will happen through your own independent study, which includes revision, doing assignments and studying for tests and exams. It is the responsibility of the student to ensure that all assignments are completed and handed in on time to the respective lecturers.*

10. Where can I find information about modules as well as the module outline and notes?

*Module outlines are usually handed out during the first lecture and will also be available on the module site for students to download. Most of our module notes or power-point slides can be found on the Module site as well as information regarding required reading and preparation for classes. Contact your lecturer or visit the Module site regularly as notices are placed there. Emails are also circulated to students on occasion.*

11. Where do I find out about what is happening in the module?

*Contact your lecturer or check out the Module site regularly as notices are placed there. Emails are also circulated to students on occasion*

12. Who do I contact to find out about student accommodation?

- *For on campus accommodation, please click on the following link – <https://studenthousing.mandela.ac.za/Apply-for-Admission>*
- *For off campus accommodation, please click on the following link – <https://ocho.mandela.ac.za/Apply-for-accommodation>*

13. How will I know when and where my first lectures are, who my lecturers are and what books to buy?

*All information pertaining to your modules will be made available on the MOODLE site for each module. Students are required to familiarise themselves with the operation of the MOODLE sites. Please follow the HOW TO link on this app in order to access a video tutorial on how to use the MOODLE site.*